## WHY CHOOSE US

KEY SURVEY RESULTS: How staff listens to your concerns: 90% of survey respondents were satisfied/very satisfied with WOGI services. 100% agree/strongly agree they were treated w/ respect. 100% agree/strongly agree Staff listens carefully to what you have to say. 96% agree/strongly agree the services you're referred to are based on your needs. 92% agree/strongly agree You are better able to take care of your needs. 81% agree/strongly agree they feel more independent and are better able to control their life.

otal Participants assessed to Date	388	100 %		
ing Service Need Domains	Aging Service Needs Identified		Aging Service Connections Made	
	% of assessed		% of have needs	
Mental Health	168	43.3 %	91	54.2 %
Substance Use	15	3.9 %	4	26.7 %
Gambling		%	1	%
Physical Health	32	8.2 %	47	146.9 %
Vision/Hearing	29	7.5 %	39	134.5 %
Cognitive	109	28.1 %	26	23.9 %
Nutrition	96	24.7 %	50	52.1 %
Personal Care	115	29.6 %	40	34.8 %
Transportation	143	36.9 %	55	38.5 %
Home Modification	21	5.4 %	5	23.8 %
Housing	56	14.4 %	35	62.5 %
Financial/Benefits	55	14.2 %	36	65.5 %
Support for Older Adults who are Caregivers	10	2.6 %	10	100.0 %
Social Isolation	248	63.9 %	60	24.2 %
Abuse	5	1.3 %	8	160.0 %
Legal	11	2.8 %	5	45.5 %
Self-Harm/Suicide	9	2.3 %	10	111.1 %
Self-Neglect	13	3.4 %	5	38.5 %
Other	64	16.5 %	11	17.2 %

## **ABOUT US**

The WELCOME Orange Geriatric Initiative is a State Office of Mental Health grantfunded triple partnership of aging, mental health, and substance use agencies, and supportive community collaborators, striving to increase wellness, independence and maintain stability in the community, for individuals age 55 and older with behavioral health and or substance use disorders. Our goal is to increase access to behavioral health services, aging services, and substance use abuse services, by providing outreach, community-based services, and tele-psychiatry services. We are a WELCOME Orange partnership with the goal of providing a positive, welcoming, and non-judgmental environment to all individuals who we have the privilege to come in contact with.

# WHO ARE WOGI AND THEIR PARTNERS?

- OCDMH: The Orange County Department of Mental Health
- OCOA: The Orange County Office for the Aging
- MHA: Mental Health Association in Orange County, Inc
- JFS: Jewish Family Service of Orange County
- CCOSU: Catholic Charities Community Services of Orange County
- RSS: Rehabilitation Support Services
- ICI: Independent Living Inc.

# ORANGE COUNTY DEPARTMENT OF MENTAL HEALTH



**WELCOME Orange Geriatric Initiative** 



STEVEN M. NEUHAUS COUNTY EXECUTIVE

# YOUR HEALTH IS OUR PRIORTY

## OCDMH

OCDMH: The Orange County Department of Mental Health provides community-based mental health services to individuals who may have difficulty accessing clinic-based services.

#### OCOA

OCOA: The Orange County Office for the Aging is committed to meeting the special needs of Orange County's older adult population, their families, and friends who care for them. The organization offers services, either directly or through sub-contracts, designed to maintain the quality of life of those aged 60 and over. The primary goal of the Office is to maintain the dignity, well-being, and independence of older adults through the Office's distinctive role as advocate and community partner.

## INDEPENDENT LIVING INC

ICI: a freestanding, locally controlled, nonprofit agency operated by people with disabilities, we offer a wide range of programs and services dedicated to ensuring universal access and opportunity in every aspect of community life. Our efforts are directed to individuals of all ages having any disability, as well as to families, businesses, agencies, and municipalities. We are committed to the universal elimination of physical and attitudinal barriers, as well as assisting individuals with disabilities to successfully make the transition from system-dependency to independence.

### MHA

MHA: At the Mental Health Association, there is a Gatekeeper, who does the intakes and helps with referrals to other resources in the community. MHA also provides support through their Care Coordination, Compeer, and Social Club programs. They are also able to link elderly veterans with their Vet2Vet program.

### CCOSU

CCOSU: Catholic Charities of Orange, Sullivan, and Ulster (CCOSU) provides person-centered services to people that need help with substance use disorder. We provide professional counseling to individuals seeking help and their families in the clinic or community setting. Additionally, we provide medication-assisted treatment and peer advocate support services. CCOSU also provides assistance to people who are suffering a financial hardship through our safety net case management. We assist with utilities, housing resources, food, baby needs, other financial assistance, and immigration assistance. CCOSU provides help and creates hope in Orange, Sullivan, and Ulster Counties.

### RSS

RSS: Rehabilitation Support Services, Inc. (RSS) strives to enrich and empower the lives of individuals by providing services and opportunities for meaningful emotional, social, vocational and educational growth.

### JFS

JFS: Jewish Family Service of Orange County provides Friendly Visits to seniors, as well as rides for appointments and shopping. They provide therapy and case management to older adults in Orange County.



## **CONTACT US**

As a WELCOME Orange Partnership, individuals can contact any of the above agencies for more information or referral to the program.

MENTAL HEALTH ASSOCIATION IN ORANGE COUNTY. INC KELI HARRISON 845-342-2400 X 1233

ORANGE COUNTY DEPARTMENT OF MENTAL HEALTH 845-291-2600

HOPE STARTS HERE! CALL THE ORANGE COUNTY CRISIS CALL CENTER 311 OR 1-800-832-1200 24/7

